

Resource Guide: Securing a Commercial Address for Your Deliveries

We understand how crucial it is for animal shelters and rescues to receive their supplies efficiently to care for the pets awaiting their forever homes. In alignment with American Distribution & Manufacturing Company (ADMC) supplier policies, **we are no longer able to deliver freight shipments to home residences.**

This policy helps ensure the safe and proper handling of large and heavy freight items. To continue receiving the essential products you order through the Marketplace, you will need to arrange for your shipments to be delivered to a commercial address.

What is a commercial address? A commercial address is a business location, such as:

- A dedicated warehouse or storage facility
- A retail store
- A veterinary clinic or hospital
- Another animal shelter or rescue with a building
- A freight forwarder or commercial freight partner

How to find a commercial address partner:

We understand that securing a commercial address may require some adjustment. Here are some options and tips to help you find a suitable partner:

1. Collaborate with nearby businesses:

- **Veterinary Clinics:** Many veterinary clinics have receiving areas and may be willing to serve as a receiving point for your shipments, especially if you have an existing relationship with them for veterinary care.
- **Pet Supply Stores:** Local pet supply stores might be open to a partnership, particularly if you can offer them mutual benefits, such as promoting their business to your adopters.
- **Other Shelters/Rescues:** If there's another animal shelter or rescue in your area with a commercial address, consider reaching out to them about a collaborative receiving arrangement.

2. Utilize Storage Facilities:

- **Self-Storage Facilities with Commercial Options:** Some self-storage facilities offer commercial units with dedicated receiving services or loading docks. Inquire if they can accept freight on your behalf.
- **Warehousing and Distribution Centers:** For larger or more frequent shipments, consider partnering with a local warehousing or distribution center that can receive, store, and potentially even help you distribute your supplies.

3. Explore Cross-Dock Options:

- **Cross-Dock Facilities:** Some logistics companies offer "cross-dock" services, where your shipment can be received at their commercial location and then quickly transferred for your pickup.

When reaching out to potential partners, be sure to discuss:

- Their ability to receive freight shipments (e.g., loading dock, forklift access).
- Their hours of operation for receiving deliveries.
- Any associated fees for receiving or holding shipments.
- The process for you to pick up your orders.

We are committed to supporting your vital work in caring for animals. While this new policy requires a change in delivery arrangements, we believe these solutions will help you continue to receive your supplies without interruption. If you have any questions or need further assistance in navigating this change, please contact Shelters United at info@sheltersunited.com or 888-864-1133.